

**VILLA CACERES HOTEL**  
**MVP CARD**  
**YOUR ACCESS TO EVERYTHING, MADE BETTER**

Choose from our different membership packages:

**PACKAGE A – General Choice**

- Two (2) 50% off overnight stay at Villa Caceres Hotel Executive Suite
- Five (5) 20% off on room rates at Villa Caceres Hotel
- Five (5) complimentary day use of pool
- Two (2) complimentary dinner at RJ's Buffet
- Four (4) Villa Caceres cash vouchers worth Php 500
- 20% off at Health Resort Club services
- 20% discount when dining at RJ's Buffet
- 10% discount when dining at Rolando's Café
- 10% discount when dining at Anne's Pool Restobar
- 10% discount when dining at Bistro Roberto
- 10% discount on room rates at Villa Caceres Hotel
- 10% discount on room rates at Robertson Hotel

**PACKAGE B – Rooms**

- One (1) free overnight stay at Villa Caceres Hotel Executive Suite
- Three (3) Villa Caceres Hotel cash voucher worth Php 500
- Ten (10) 20% off on room rates at Villa Caceres Hotel
- Ten (10) 30% discount on any spa services
- Five (5) complimentary day use of pool
- 20% discount at Health Resort Club
- 20% discount when dining at RJ's Buffet
- 10% discount when dining at Rolando's Café
- 10% discount when dining at Anne's Pool Restobar
- 10% discount when dining at Bistro Roberto
- 10% discount on room rates at Villa Caceres Hotel
- 10% discount on room rates at Robertson Hotel

**PACKAGE C – Food Outlets**

- Twelve (12) complimentary buffet at RJ's Buffet
- Five (5) 20% off on room rates at Villa Caceres Hotel
- 20% discount at Health Resort Club
- 20% discount when dining at RJ's Buffet
- 10% discount when dining at Rolando's Café
- 10% discount when dining at Anne's Pool Restobar
- 10% discount when dining at Bistro Roberto
- 10% discount on room rates at Villa Caceres Hotel
- 10% discount room rates at Robertson Hotel

Terms and Conditions:

## GENERAL

Your signature on and use of your MVP membership card constitutes your acceptance of the terms and conditions listed below:

- This card must be signed by you and is non-transferable, non-refundable and has no cash value.
- Your membership benefits are available throughout the year except on black-out dates listed under the member benefits.
- Your membership privileges will be extended only upon presentation of a valid membership card. No reduction will be accorded if card is not presented.
- Reductions cannot be used in conjunction with any other special promotion offers, programs, or memberships.
- Certificates must be used within the validity period. Lost or misplaced certificates are not replaceable.
- Changes and/or additional benefits and restaurant promotions are communicated to members via SMS or direct email. Please ensure that your contact number and email address is given to us upon registration or receipt of your kit.
- Application for card renewal after the member availed all the coupons is allowed for as long as the member surrenders his/her existing card.
- Discounts, prices, and privileges are subject to change without prior notice.

## MEMBERSHIP CARD

- Membership cards are the responsibility of the members and are valid until the expiration date shown on the card.
- Loss or theft of your membership card should be immediately reported to the Marketing Department located at the Business Center, 1<sup>st</sup> level of Rose Garden. An administrative charge will be made to issue a replacement card. The MVP Card is a property of Villa Caceres Hotel.
- The same expiration date will apply for the replaced card.
- Upon the receipt of the MVP membership card, the card must be signed by the member in order to be activated otherwise the card has no force and effect if unsigned. The Restaurant Manager or Marketing Manager has the right to refuse discount or retain the card after verification deems it necessary.
- Once the membership is purchased, the member is bound to abide by the policies, terms, and conditions of the card set by the Hotel Management. The card is the property of Villa Caceres Hotel and the Management reserves the right to cancel the membership when a member does not abide by the policies, terms, and conditions set in this program. No refund on the membership fee and or any form of compensatory measures will be extended.
- The management reserves the right to confiscate expired cards.

## DINING

- This card is not valid for reductions on banquets, outside catering or room service otherwise stated.
- Members are limited to use one card per table or party per visit, and must dine at the table to enjoy these benefits.
- Reductions are available only on the total food bill.
- Meal periods and restaurant operating hours are subject to change.
- Standard discounts are not applicable to events and promotions unless advised.
- Member must be present when dining to enjoy the varying discounts.

- Government-issued ID will be required to be presented together with the MVP membership card when dining.
- In Package C, two (2) coupons only per dine in.

#### ACCOMMODATION

- Use of room discount voucher should have an advance reservation. Bookings are subject to room availability.
- Extra beds are not included in the discount voucher of the MVP card, extra beds, late check-out and incidentals has its corresponding charges.
- Standard hotel room policies are applicable.
- One discount voucher per check-in date.

#### HEALTH RESORT CLUB

- Standard policies of Health Resort Club of Villa Caceres Hotel are applicable.
- Day use and rate of the free coupons can be converted into night use with additional charges.
- Booking for massage services should be done in advance to ensure availability of therapists.

#### LIMITATION OF LIABILITY

- Any inquiry relating for the use of the card or its validity should be referred to the Marketing Manager or their authorized representative whose decision is final.
- Any inquiry relating to event reservations should be referred to Sales Department.
- Any inquiry regarding room availability and room reservation should be referred to the Front Office.

#### MEMBERSHIP AGREEMENTS

Use of the membership card constitutes acceptance of the conditions listed herein. All discounts under this card may not be used in conjunction with any other discounts, as mandated by law regulation or ordinances including without limitation, the senior citizen discount and other promotional discounts offered in the hotel.

For more information, call +63917 634 1148 or email [inquiries@villacacereshotelnaga.com](mailto:inquiries@villacacereshotelnaga.com)